



Annual CSO Survey on WPHF Global Learning Hub (L-HUB) Initiatives (2023)



Women's Peace & Humanitarian Fund

A United Nations & Civil Society Partnership

I. 2023 CSO Survey on L-HUB initiatives Highlights

The United Nations Women's Peace and Humanitarian Fund (WPHF) Global Learning Hub (L-HUB)¹ aims to connect WPHF civil society organization (CSO) partners across the world and strengthen their skills. In January 2024, WPHF conducted its annual survey with 301 WPHF civil society partners from 35 countries to assess the usefulness of the L-HUB initiatives led in 2023 and capture CSOs' priorities for training and knowledge exchange. The survey's findings are used to shape the L-HUB initiatives in 2024.

Capacity strengthening webinars continue to be the preferred L-HUB initiatives by CSOs followed by peer exchanges and L-HUB monthly updates. CSOs are interested in accessing resources on conflict prevention and conflict resolution and women's protection, and to expand institutional capacities in data collection or report writing. Women's economic empowerment, and resource mobilization were the most frequently cited topics for CSOs' learning.

82.5% of CSOs used new knowledge and skills acquired through the L-HUB initiatives and most CSOs reported an increased efficiency to serve women and girls in crisis and conflict affected contexts after participating in L-HUB initiatives. CSOs provided clear examples of how they have used the L-HUB initiatives including by: 1) **Adopting new M&E mechanisms and fundraising strategies** (24 CSOs reported enhanced capacities for fundraising, one key area for CSOs' survival), 2) **Gaining skills in project management, resource mobilization and reporting**, 3) **Reinforcing knowledge in WPS-HA topics** (women's participation in peacebuilding and decision-making, gender inclusive humanitarian response, GBV, climate justice), 4) **Changing staff's attitude to deal with target groups and reviewing organizational processes** such as gender inclusive recruitment policies and digital security protocols.

40% of CSOs built new alliances after participating in L-HUB initiatives and many CSOs highlighted the value of interacting with peers to learn from their experience and ways of working. Overall, the numerous stories of positive change at both individual and organizational levels are evidence that the L-HUB initiatives are beneficial for **strengthening the CSOs' capacity to operate and their resilience during and after WPHF's support**. There is a growing demand for orientation of CSOs on the L-HUB initiatives and providing in-person meetings. The L-HUB will continue to seek ways to address the CSOs' needs and respond to requests for more localized peer exchanges or more accessible contents.

II. Survey Background and Respondents' Profile

A. Overview of WPHF L-HUB initiatives in 2023²

¹ <https://wphfund.org/wphfund-community/>

² More information on the L-HUB initiatives led in 2023 is found at: https://wphfund.org/wp-content/uploads/2024/04/WPHF_L-HUB_Annual-Report_2023.pdf

In 2023, twenty-four training and knowledge exchange webinars were conducted involving 965 staff members from 303 CSOs and their co-implementing partners from 35 countries:

- Fourteen capacity strengthening webinars and live help desks provided orientation to CSOs on the L-HUB's initiatives. The webinars covered topics such as gender-sensitive M&E and reporting, self-protection tools, UN human rights mechanisms for women, peace, security, and humanitarian action (WPS-HA) work, youth participation for inclusive WPS-HA, and climate change integration in WPS-HA. The sessions featured five CSO partners who shared their expertise and six external trainers from UN Women, INGOs and Germany's Action Network on Forced Displacement.
- Nine Peer Exchange and Knowledge Café sessions were conducted featuring 15 CSO partners and experts from UN entities and INGOs among others. The Peer Exchanges covered areas such as women's role in conflict prevention, coalition building, women's financial empowerment, and communications tools to enhance women's influence in peace processes.

Nine knowledge resources were developed on topics such as women's resilience to climate change, and self-protection. Moreover, the L-HUB Facebook group enhanced networking among the 276 CSO members who are part of it (representing 212 organizations).

In May 2023, in collaboration with the Germany's Federal Foreign Office, WPHF convened the [Global Women's Forum for Peace and Humanitarian Action \(GWF\)](#)³ in Berlin with 200 stakeholders including 87 CSOs across 29 countries. The GWF provided women leaders an opportunity to share their work, and liaise with donors, UN entities and INGOs, and culminated with the adoption of the [Berlin Declaration](#) capturing the CSOs' priorities to mobilize support for CSOs' work on WPS-HA. In addition, the L-HUB supported the generation of long-term relationships through peer learning and mentoring initiatives. Three calls for proposals targeting WPHF CSO partners were launched, 24 projects were selected and will begin implementation in 2024. Lastly, two Haiti CSOs conducting projects as part of the 2022 Peer Learning Awards, engaged 99 CSO members who increased their data collection skills, and their capacity to support marginalized girls.

B. Respondents' profile

The survey engaged **301 CSOs**⁴ from **35 countries**: Afghanistan, Bangladesh, Burundi, Cameroon, Colombia, DRC, Eswatini, Ethiopia, Fiji, Guinea, Haiti, Iraq, Jordan, Kosovo, Lebanon, Liberia, Malawi, Mali, Moldova, Myanmar, Niger, Nigeria, PNG, Pakistan, Palestine, Philippines, Solomon Islands, South Sudan, Sudan, Syria, Tajikistan, Uganda, Ukraine, Venezuela, and Yemen, while last year's survey engaged **279 CSOs from 31 countries**⁵. This reflects WPHF's expansion in a larger number of countries through its Regular Funding Cycle and Rapid Response Window on Women's Participation in Peace Processes.

Most respondents identified as women's rights/led organizations (85.7%) and 8.3% as youth focused/young women led CSOs. Overall, 20.6% of respondents stated being led by forcibly displaced people. 36.2% of respondents are based in Africa, 18.6% in the Arab states, 15.3% in Asia and Pacific, 15.3% in Europe and Central Asia and 14.6% in the Latin America and Caribbean region. Most respondents answered the survey in English language (57%), followed by French (21%), Arabic (16%) and Spanish (6%).

³ https://wphfund.org/wp-content/uploads/2023/11/WPHF-Global-Womens-Forum-2023_Report.pdf

⁴ The survey sampling frame was 715 CSOs.

⁵ Last year's survey can be found at: <https://wphfund.org/wp-content/uploads/2023/11/Annual-CSO-Survey-on-WPHF-Global-Learning-Hub-Initiatives-2022.pdf>

II. Survey Findings

A. General engagement in and appreciation of L-HUB initiatives

68.4% of respondents participated in a capacity strengthening, a peer exchange, or a knowledge café webinar in 2023, compared to 68.1% in 2022. Therefore, there is still room for promoting the L-HUB initiatives among WPHF CSO partners to increase the participation's rate.

As in previous years, respondents indicated that the **capacity strengthening webinars and peer exchanges are their favorite L-HUB initiatives** (see table 1 in Annex for details). The appreciation of the L-HUB email updates has increased from 3% to 7.4% this year. Similarly, the appreciation of the Knowledge Cafés and the digital library (previously digital platform) slightly increased compared to last year. The L-HUB Facebook group slightly decreased from 3% to 1.1% this year. It is to be noted that the data is not fully comparable with 2022 data as last year the respondents were asked to indicate their most useful initiative while this year the respondents were asked to rank all the initiatives from 1 to 6.

82.5% of respondents used new knowledge and skills from the L-HUB capacity strengthening, peer exchange and knowledge café webinars (see table 2 in Annex for details). This percentage remains stable compared to last year (82.2%), with overall a better rating as the proportion of respondents that disagreed and strongly disagreed to using new knowledge and skills decreased from 9% to 4.4% this year.

80.7% of respondents agreed or strongly agreed that the L-HUB experience (capacity strengthening and peer exchange webinars, Facebook group, etc.) **was useful to increase their organization's capacity** (see table 3 in Annex for more details). There were variations according to the respondent's regions with CSOs from Latin America, Africa and Asia and the Pacific more satisfied than respondents from the Arab states and Europe and Central Asia. This might be due to language barriers.

B. Engagement in the L-HUB videos, monthly updates, library and Facebook group

More details on the data presented below are found in the tables 4, 5, 6, 7 and 8 in Annex. There are significant differences depending on the respondents' regions, which are an indication of barriers such as time zones and languages' needs. The data will be used to enhance engagement of CSO partners across all L-HUB tools and services such as the Facebook group.

47.5% of respondents have watched at least two times a webinar recording in the last 12 months. Respondents from Asia and the Pacific are the ones that watch more L-HUB webinars, which can be due to the events' scheduling at a time that is not convenient for their time zone.

58.2% of respondents have consulted a knowledge product disseminated through the L-HUB monthly update at least once in 2023. Therefore, there is much room to increase this proportion.

43.8% of respondents have accessed the L-HUB Facebook group at least twice in 2023 while 43.5% of respondents have never accessed the Facebook group. Respondents from the Arab States are the most active in the Facebook group and respondents from Asia and the Pacific the least engaged.

Only one fifth of respondents have accessed resources in the new Digital library while the rest have not or are not aware of the digital library⁶. Respondents from Asia Pacific and Africa have accessed much

⁶ In 2023, based on the CSOs' feedback received in previous years concerning challenges to access the L-HUB digital platform, which was password protected, WPHF decided to shift to Google Drive to enhance the users' accessibility. Therefore, the digital platform resources were migrated to a new digital library.

more the new digital library than CSOs from Latin America and the Caribbean (LAC) and the Arab States. This may relate to language barriers considering that the inventory of the library's publications is in English. Moreover, since the migration from the digital platform to the new library occurred at the end of 2023 and the survey was conducted in January 2024 it is still premature to measure its impact. It will be important to monitor how the library's access trend will evolve in the next months.

Most respondents who accessed the L-HUB library (90.6%) declared it was easy to find a resource.

Yet, there are strong disparities among regions – all respondents from Asia and Pacific and LAC found it easy while 28.6% of respondents from the Arab states found it difficult. Asked about topics that CSOs couldn't find in the digital library but wanted or needed⁷, **CSOs showed interest in accessing resources: i) to enhance knowledge on technical issues such as conflict prevention, women's protection, and conflict resolution, and ii) to expand institutional and methodological capacities in data collection, accounting and report writing.** Women's empowerment, especially in the economic field (including access to market for micro-enterprises and opportunities for survivors of sexual violence), was the most often cited topic. Resource mobilization arose as another area of strong interest. There is also a learning appetite for intersectionality approaches and climate change adaptation during crises and emergencies.

C.Impact of L-HUB webinars and resources

40% of respondents reported being in contact or collaborating with at least one new CSO peer through the L-HUB initiatives compared to 49.8% last year (see table 10 in Annex for further details). One of the reasons for this decrease could be that due to the organization of the Global Women's Forum (GWF), there have been less online L-HUB activities in 2023 (24) than in 2022 (33). Still, the GWF could have impacted positively the connections reported by the CSOs but i) the survey is focused on the L-HUB online initiatives (a separate survey on the GWF was conducted in 2023⁸); ii) the CSOs may not relate the GWF to an L-HUB initiative, and iii) as the CSO survey is anonymous, it is uncertain how many respondents attended the GWF. In addition, there are strong disparities among regions as 58.5% of respondents from LAC and 51.1% from Africa reported making new connections while respondents from the Arab states and Europe and Central Asia reported less connections.

CSOs were asked to provide examples of how they applied the knowledge and skills or what they are doing differently after participating in L-HUB webinars⁹:

- 35 respondents declared **reinforcing their knowledge in WPS-HA topics**, such as women's participation in peacebuilding and decision-making processes, gender inclusive humanitarian response, GBV prevention and response, youth participation in WPS-HA, conflict prevention, climate justice, prevention of VAW linked to climate change and food security impacts on women. Seven CSOs mentioned gaining new knowledge on the role of women led CSOs to respond to climate change. In addition, one CSO reported developing awareness raising actions on climate, peace, and security for their target groups after attending the L-HUB webinar on climate security.
- 28 respondents highlighted an increased institutional strengthening with improved **project management and programming skills**, a more organized way of working and an **increased efficiency to serve vulnerable women and girls**. Other respondents mentioned a better ability to

⁷ See table 9 in Annex for further details.

⁸ https://wphfund.org/wp-content/uploads/2023/11/WPHF-Global-Womens-Forum-2023_Report.pdf

⁹ See table 11 in Annex for further details.

prioritize and to apply a more participatory approach to implementing their project thanks to the L-HUB webinars. Other CSOs reported using L-HUB publications as “helpful resources”.

- 24 respondents reported **gaining resource mobilization skills** such as in project design and writing, **adopting new fundraising strategies** and using tips from the webinars when applying for new funding. **One respondent mentioned recording success in resource mobilization.**
- 19 respondents highlighted the value of **interacting with peers to learn from their experience**, successes and failures in conflict resolution, humanitarian programming and women’s mobilization in peacebuilding. Several respondents adopted new methods inspired by CSOs from different parts of the world because of their style of work and their way of working at community level.
- 17 respondents reported **increased results-based management (RBM) and M&E skills** and improved M&E mechanisms. Several CSOs used the knowledge acquired to apply more inclusive and gender sensitive M&E approaches. Two respondents mentioned new gender analysis and data collection skills and a better ability to include the needs of women and girls and of persons with disabilities in their work.
- **14 respondents have replicated the webinars** to transfer the knowledge to their staff and partners, including to their member organizations at community level.
- **13 respondents mentioned the value of networking** and coordinating with other CSOs from across the world for campaigning and joint advocacy.
- **Several respondents mentioned new abilities in report writing, communicating with different stakeholders** and on social media, gender inclusive programming and community engagement.
- Seven respondents declared reviewing or adopting new organizational processes such as gender inclusive recruitment policies and digital security protocols.
- Two respondents have not applied the webinars’ knowledge yet and other respondents did not attend any webinar because of connection issues and lack of time.

E. CSOs’ quotes and stories of change

Resource mobilization

- “The webinar allowed us to put in place a better strategy to raise funds” (Haiti)
- “Through the webinars on documenting results, we improved harvesting results and communicating with stakeholders. We also used the training in resource mobilization to train our member organizations and they are recording success in fundraising” (Uganda)

Gender sensitive monitoring and evaluation (M&E), and reporting

- “Now we value results-based management and reporting which was not the case before” (Burundi)
- “Staff attitude changed to deal with the project beneficiaries” (Pakistan)
- “We have improved our M&E strategy thanks to the capacity building of WPHF” (DRC)
- “We gained a deeper understanding of M&E, Reporting and Digital Security. We reviewed as an organization our own processes and improved them based on the lessons and materials from WPHF” (Philippines)

Self-protection and self-care

- “After the webinar of self-care, I have managed to take care of myself especially about safety. I try to manage my work schedule for less pressure unlike before” (Liberia)

Gender mainstreaming and climate change integration

- “The webinar allowed us to better understand the gender dimension and the consideration of climate change” (Niger)
- “It was amazing to hear different examples of gender mainstreaming. We are trying to implement gender mainstreaming not only in our projects, but in the day-to-day life as well” (Ukraine)
- “Through learning from the webinar that we attended, our CSO has established a special unit for climate action in peace and security talks across our project implementation communities” (Nigeria)

Violence against women and youth participation

- “The webinar on UN mechanisms for human rights is very useful for our new work in the field of violence against women in politics during the primary election campaign of the Venezuelan opposition” (Venezuela)
- “We worked on conducting a research study on gender-based violence based on the tools we obtained during the workshops” (Yemen)
- “The webinar Youth participation for inclusive peacebuilding and humanitarian action was very useful. UNSCR 2250 was an area that we were not very conversant with. That webinar helped us to create awareness for youth groups and other CSOs working on YPS” (Nigeria).

IV. CSOs’ Priorities and Recommendations

A. Priorities for future knowledge exchanges

The top five priority topics (1. Women’s participation in formal peace processes; 2. “Sustainable women’s economic empowerment”, 3. Strategic planning in WPS-HA, 4. Climate change in WPS-HA and 5. S/GBV in emergencies)¹⁰ remain pretty the same as last year (1. Sustainable women’s economic empowerment, 2. Women’s participation in formal peace processes, 3. S/GBV in emergencies, 4. Conflict prevention, 5. Strategic planning in WPS-HA).

B. Recommendations and areas for improvement¹¹

- CSOs expressed a **huge appetite for more interaction and communication with WPHF** and the L-HUB team to be aware of the L-HUB opportunities, events, and tools and to keep in contact, for constant follow up and support.
- As in previous years, there is a **high demand for in person trainings and meetings** to facilitate connections between CSOs (cited by 27 CSOs vs 15 CSOs last year, while the number of respondents is pretty similar). Face-to-face peer learning exchanges are seen as an efficient way to share practical experience and a good alternative to online meetings for CSOs experiencing a poor internet connection. As stated by a CSO from Iraq, *“there is an urgent need for in-person meetings for acquaintance and rapprochement”*. With the same spirit, four CSOs recommended to the L-HUB to support physical visits between CSOs from different countries through a fellowship program.

¹⁰ See table 12 in Annex for further details.

¹¹ See table 13 in Annex for further details.

- **Many CSOs recommended to continue applying the current approach with a mix of online trainings and peer exchanges** (cited by 24 CSOs vs 11 CSOs last year). This shows that the L-HUB’s strategy is relevant and useful for CSOs. Three CSOs also stressed the importance of sending regular information and materials through emails and that it is key to continue updating the digital library with learning resources. Nevertheless, as noted earlier, only 40% of respondents built new alliances with at least one new CSO peer, which is in decrease compared to last year (49.8%). Therefore, **the L-HUB networking component needs to be strengthened**. One PNG CSO stated *“We are grateful for the helpful and relevance of this WPHF L-HUB in our work towards preventing violence on women and girls and promoting the well-being and rights of women in rural and disadvantaged communities from the information gathered from WPHF L-HUB. Thank you”*.
- As last year, **a few CSOs made suggestions to increase the L-HUB’s inclusion and accessibility in order to accommodate different time zones, to share training materials in advance and to provide translation and interpretation in Dari, Romanian and Ukrainian languages**. The lack of a stable internet connection remains a challenge for many CSOs working in war and crisis affected areas such as DRC, Myanmar, and Sudan. This led CSOs to recommend providing events’ recordings and setting up an off-line platform of resources accessible any time. Other CSOs proposed to use different mediums and increase the use of social media outlets in addition to the current YouTube channel, including Facebook upload, TikTok and WhatsApp. A CSO from Solomon Islands noted: *“The training and meetings have been very useful, and I can’t thank you more. The only issue I have is the timing which made me unable to attend although I’ve wanted to”*. A CSO from Nigeria noted: *“Over the few months that we have started accessing the L-HUB initiatives, we have improved a great deal in various areas of women’s rights and emergency programming. However, making some of the discussions available on TikTok platforms will greatly reach a wider audience while improving accessibility to information”*.
- Several of the CSOs’ recommendations aimed at increasing inclusion are already in place (such as sharing events’ recordings, providing monthly emails, and asking feedback after every L-HUB session), but **CSO partners are not enough informed**, therefore, more awareness raising should be conducted in this regard.
- **Several CSOs recommended “localize the L-HUB initiatives” and connect CSOs working for the same objectives that operate in the same region**. This is a recurring call from CSOs to hold knowledge exchanges at local, national level and regional level while praising the L-HUB’s international dimension.
- Several CSOs made suggestions to engage more actively in the L-HUB sessions’ “co-design”, to provide experience sharing spaces with more partners, more local women and more community-based organizations.
- **Some CSOs recommended diversifying the topics of the sessions and integrating the emerging trends in WPS-HA issues**. Two CSOs showed interest in training on resource mobilization and two CSOs on negotiation and mediation. Only one CSO suggested integrating climate change impacts in the training webinars and another CSO is interested in receiving emotional and psychological resources and support that can be applied in their projects.
- Four CSOs mentioned the **need for more training on the use of digital technology, digital developments and AI for women and girls**. It was not clear if it is meant to improve digital skills in general or to work online but it reflects some CSOs’ limited familiarization with technology.

- Two CSOs requested WPHF’s coaching for their organization, one CSO to develop their next strategic plan, and another CSO to review their internal policies for more integration of WPS-HA issues.

V. Conclusions and Way Forward

A. Conclusions

- As a result of the L-HUB trainings and exchanges, first, **many CSOs have improved project management, strategic planning, M&E and reporting skills and increased knowledge in various areas of women's rights**, gender mainstreaming, peacebuilding, and emergency programming. Secondly, **24 CSOs reported enhanced capacities for fundraising which is one of the most important areas for CSOs’ survival**. Thirdly, many CSOs have modified internal policies (on recruitment, M&E and digital security) or changed their attitude (with regard to RBM and dealing with their target groups) to include better the needs of women and girls. **The numerous stories of positive change at both individual and organizational levels are evidence that the L-HUB initiatives are beneficial for strengthening the CSOs’ capacity and resilience during and after WPHF’s support**. This is aligned with WPHF’s commitments and strategic plan priorities to invest in “Global Learning and Coalition Building”.
- Overall, there is an excellent appreciation of the L-HUB space and a reiterated demand to continue supporting interactions, training, and sharing of experiences between women peacebuilders and humanitarian workers. One CSO from Haiti noted that *“WPHF’s L-HUB initiatives constitute an accelerator to propel the women’s movement to the top”*. One CSO from Myanmar noted *“WPHF L-HUB is really important and useful for local women led organizations in order to strengthen the institutional capacities and build network from different regions”*.
- CSO partners’ commitment to replicate the contents of the L-HUB’s training sessions to their personnel and partners is a recurring trend since 2021, showing that the L-HUB’s outreach is wider than the number of webinars’ attendants, potentially impacting CSOs’ volunteers and very grassroots organizations. In this regard, **the switch to an open Google Drive platform is critical to enhance the use and dissemination of the L-HUB resources and CSO-led and other knowledge products and materials**.
- While the L-HUB is filling a much-needed training and knowledge exchange gap on WPS-HA issues that are relevant for CSOs, **there is still room for improvement to increase CSOs’ awareness and engagement in the L-HUB initiatives, and to foster new and sustainable connections between CSO partners**.

B. Way forward

The L-HUB team is extremely grateful to the CSO partners who took time to respond to the 2023 survey, providing valuable insights which will feed into the L-HUB strategy and plans to meet the CSOs’ needs and aspirations. As a way forward, in 2024, the L-HUB will:

- Continue supporting newly onboarded WPHF partners to take advantage of the L-HUB services**. Information sessions will be regularly provided in different languages on the use of the L-HUB tools, channels, and events. There will also be space for giving feedback to WPHF team.
- Continue communicating regularly with partners through the L-HUB distribution list** to inform on planned activities, provide orientation on the L-HUB initiatives and share training materials ahead of webinars. The L-HUB will continue using the email list and the Facebook group on a regular

basis to ask CSOs for suggestions of topics and identifying knowledge products and speakers for peer exchanges. This entails regularly **promoting the L-HUB digital library** while continuing populating relevant training materials and resources for CSOs with limited Internet connection.

- c) **Continue focusing on resource mobilization** through disseminating regular fundraising opportunities for CSOs through the L-HUB Facebook group and providing training webinars in project design and proposal writing in different languages. As resource mobilization remains at the top of CSOs' concerns, it is forecasted to update and promote the mapping of funding entities which was realized in 2022.
- d) Continue applying **measures to ensure inclusion and accessibility across L-HUB approaches and events**, with an attention to intersectionality and diversity (e.g. youth, people with disabilities, indigenous people, displaced women) and to emerging trends such as climate justice, in the webinars' structure, contents and speakers. This also encompasses exploring topics that are relevant to WPS-HA work and have not been often covered yet through the L-HUB, such as well-being and negotiation and mediation.
- e) Find a balance between the L-HUB's global dimension and the **provision of localized learning exchanges at regional level** to enhance coordination between CSOs. Online exchanges for CSOs working on a specific issue or in the same region will be explored, building on the country-to-country exchanges piloted in previous years. Online meetings in smaller groups (CSOs from the same country or from two countries) will be explored.
- f) **Continue providing peer learning grants between CSOs such as the peer learning awards and the mentorship scheme** which encourage long term collaborations and joint actions between CSOs, including in person meetings and visits between CSOs' teams.
- g) **Invite women activists supported through the WPHF Women Human Rights Defenders' Window** to join the L-HUB to open the scope and benefit more women activists.
- h) **Accelerate fundraising** efforts to encourage new donors (governments, private sector entities and philanthropists) to earmark contributions to enable the L-HUB to sustain both online initiatives and peer learning grants because widening CSOs' capacities significantly contributes to their resilience. It also feeds into WPHF's raison d'être to provide "quality funding **and** capacity support to women peacebuilders, humanitarians and human rights defenders working at the forefront of WPS-HA issues across the globe" as per WPHF's strategic plan.
- i) **Mobilize funding to convene a new Global Women's Forum in 2025** to respond to CSOs' demand for in person peer learning opportunities, building on the 2023 Global Women's Forum which successfully engaged 87 women's CSO representatives to learn from each other and strategize on advocacy priorities to support women's WPS-HA work.

Annex

2023 CSO Survey on the L-HUB Initiatives

Table 1 Which of the WPHF L-HUB initiatives do you find the most useful to your work and increase your organization's capacity? (first choice)	Frequencies
Capacity Building Webinars	57.1%
Peer Exchanges	22.3%
L-HUB Monthly update via email	7.4%
Knowledge cafés	6.9%
Digital Library	5.1%
Facebook Group	1.1%
Total	100%

Table 2 Since participating in these webinars, have you, or your organization, used the new knowledge or skills in your work?	Percentage (N=206)
5 Used a lot/ Strongly agree	32.5%
4 Agree	50%
3 Neutral	13.1%
2 Disagree	1%
1 Not used/Strongly disagree	3.4%
Total	100%

Table 3 How useful has your L-HUB experience (capacity strengthening webinars, peer exchanges, Facebook group, etc.) been in increasing the capacity of the organization? (N=255)	Percentage
Extremely useful	9.0%
Very useful	39.2%
Moderately useful	32.5%
A little useful	11.8%
Not useful at all	7.5%
Total	100%

Table 4 In the last 12 months, how many webinar videos on capacity strengthening topics by WPHF have you watched on YouTube?

	Arab States	Africa	Asia & Pacific	LAC	Europe & Central Asia	Total
Never	39.3%	34.9%	23.9%	27.3%	41.3%	33.9%
Once	17.9%	17.4%	17.4%	18.2%	23.9%	18.6%
2-4 times	33.9%	36.7%	54.3%	38.6%	30.4%	38.2%
5 or more times	8.9%	11.0%	4.3%	15.9%	4.3%	9.3%
	100%	100%	100%	100%	100%	100%

Table 5 In the last 12 months, how many times have you consulted the Knowledge Products disseminated through the L-HUB monthly updates? Percentage

Never	29.6%
Once	19.6%
2-4 times	25.6%
5 times or more	13.0%
I do not receive the monthly updates	12.3%
	100%

Table 6 In the last 12 months, how many times have you accessed the L-HUB Facebook group?

	Arab States	Africa	Asia & Pacific	LAC	Europe & Central Asia	Total
Never	33.9%	45.9%	54.3%	38.6%	43.5%	43.5%
Once	3.6%	12.8%	15.2%	20.5%	13.0%	12.6%
2-4 times	33.9%	19.3%	19.6%	13.6%	17.4%	20.9%
5 or more times	28.6%	22.0%	10.9%	27.3%	26.1%	22.9%
	100%	100%	100%	100%	100%	100%

Table 7 In November 2023, the L-HUB shared a link to a new digital library on Google drive. Since then, have you accessed any resource in this library?

	Arab States	Africa	Asia & Pacific	LAC	Europe & Central Asia	Total
Yes	14.3%	22.0%	30.4%	13.6%	17.4%	19.9%
No	37.5%	50.5%	39.1%	34.1%	28.3%	40.5%
Don't know about the library	48.2%	27.5%	30.4%	52.3%	54.3%	39.5%
	100%	100%	100%	100%	100%	100%

Table 8 If you have accessed any resource in the library, how easy was it to find a resource? (N=53)

	Arab States	Africa	Asia & Pacific	LAC	Europe & Central Asia	Total
Very easy	14.3%	25.0%	61.5%	60.0%	25.0%	35.8%
Somewhat easy	57.1%	65.0%	38.5%	40.0%	62.5%	54.7%
Not easy at all	28.6%	10.0%	0.0%	0.0%	12.5%	9.4%
	100%	100%	100%	100%	100%	100%

Table 9 Were there topics that you couldn't find in the Digital Library but wanted/needed? (N=25) One respondent could give several suggestions. Frequencies

Women's empowerment (economic and political) and community resilience	8
Resource mobilization opportunities and tools (including for writing quality proposals)	5
Conflict prevention (including gender responsive conflict prevention and concrete examples used by women's CSOs)	3

Intersectionality in humanitarian assistance (e.g. disability-inclusive disaster risk reduction and communications during crises)	3
Women's protection including SGBV prevention in emergencies and access to justice	4
Women and girls' mental health including trauma informed practices in peacebuilding	2
Data collection and analysis tools and methods (e.g. to assess women's situation)	2
Climate security (e.g health impact of climate change & climate change adaptation in crises)	2
Learn to look for other resources and workbooks for webinars' participants	2
Disarmament to advance WPS including Small Arms and Light Weapons (SALW)	1
Accounting software management	1
Conflict resolution and recovery good practices	1
Report writing manual	1
Digital tools for women's participation in PSHA (including women and girls with disabilities)	1

Table 10 In the last 12 months, have you been in contact or collaborated with any new CSO peers through the L-HUB initiatives? (N=285)

	Arab States	Africa	Asia & Pacific	LAC	Europe & Central Asia	Total
Yes, with at least one civil society peer/CSO	13.2%	28.7%	28.9%	19.5%	13.3%	22.1%
Yes, with several civil society peers/CSOs	7.5%	22.8%	6.7%	39.0%	11.1%	17.9%
No, none	79.2%	48.5%	64.4%	41.5%	75.6%	60.0%
	100%	100%	100%	100%	100%	100%

Table 11 Type / example of knowledge applied or what the CSO is doing differently (N=195) Frequencies¹²

Technical/programmatic knowledge (WPS, GBV prevention and response, women's participation in decision making, gender in humanitarian response, youth participation in WPS, conflict prevention, climate security)	35
General capacity strengthening includes project management and strategic planning skills	28
Fundraising including project design and proposal writing	24
Sharing with and learning from other CSOs (inspiration and application of new methods for conflict resolution, humanitarian action etc.)	19
RBM and M&E including inclusive and gender sensitive M&E	17
Replication of L-HUB trainings/Knowledge transfer to staff, members, volunteers, and partners at community level	14

¹² A same respondent can provide several examples.

Networking including synergy with other organizations	13
Reporting including documenting results	11
Gender inclusive programming including gender analysis in project planning and gender mainstreaming in project implementation/CSO's work	8
Communication and facilitation skills including storytelling, training facilitation, communicating with stakeholders and within the CSO	7
Revision or adoption of internal policies and processes (against GBV, gender and non-discrimination in recruitment, M&E, reporting & digital security protocols)	7
Community engagement abilities including storytelling skills and feedback-oriented communication practices with target groups	6
Digital protection , digital security, risk planning and mitigation skills	4
Advocacy skills	2
Self-care awareness	1
Setting up awareness raising actions on climate, peace and security for local communities	1
Research and data collection skills	1

Table 12 Of the following topics, which are your two top priorities for future knowledge exchanges among the following 15 topics? The results aggregate the most cited topics as 1st and 2nd priority.

	Percentage
Women's participation in formal peace processes	34.2%
Sustainable women's economic empowerment	30.2%
Strategic planning in WPS-HA	21.3%
Climate change in WPS-HA	19.9%
S/GBV in emergencies	19.6%
Innovative tools for conflict prevention	18.3%
Digital approaches and inclusion for WPS-HA work	13.3%
Well-being (self-care) and safety for women's human rights defenders and activists	12.0%
Feminist community-based approaches in crisis and conflict contexts	11.6%
Food security, peace, and humanitarian nexus	10.6%
Feminist monitoring and evaluation	9.3%
Disability and inclusion in WPS-HA	8.6%
Sexual and reproductive health rights in humanitarian settings	8.3%
Engaging religious leaders in women's empowerment and peacebuilding	7.6%
Working in exile (displacement)	3.0%

Table 13 What could we do to make the WPHF L-HUB initiatives more useful and relevant to your work? N=168¹³

	Frequencies
Communicate more on L-HUB opportunities and resources and provide training on the use of L-HUB (including updating mailing list)	36

¹³ One respondent could give several recommendations.

Provide face to face trainings, meetings and peer learning experiences to facilitate experience sharing and collaborations including visits to CSOs and fellowship program	27
Continue at the same pace and style as it is currently with training and peer exchange webinars, communicating with CSOs through email & updating the digital library	24
Increase inclusion and accessibility (schedule webinars for different time zones, share recordings, use TikTok and Facebook for video upload, create a WhatsApp group, provide interpretation in Dari, Romanian, Ukrainian, send monthly L-HUB email, provide offline repository of videos, share training materials before the webinars)	19
Increase frequency of training and knowledge exchange webinars , at least monthly	13
Promote more participation of partners in designing peer exchange discussions and expand the L-HUB scope to benefit a higher number of local CSOs and CBOS	12
Hold knowledge exchanges at local, national and regional levels	6
Diversify the selection of trainers and topics and integrate emerging issues and trends in WPS-HA in the webinars	6
Provide networking spaces with more partners , including with CSOs working for the same objectives	4
Conduct training on the use of digital technology and AI	4
Design peer learning sessions to analyze the context more in depth	3
Conduct training on resource mobilization and provide funding opportunities	2
Conduct training on WPS , especially mediation and negotiation	2
Provide one on one technical support/organizational coaching such as a resource person at WPHF to review the CSO's policies and strategic plans	2
Use a playful approach to illustrate the topics	1
Provide emotional and psychological resources and support for CSOs	1
Provide training certificates	1